

HKCOS YFC WEBINAR SERIES

# Introduction to Medical Protection Services in Hong Kong



*What happens when complaints arise -  
process and logistics*



Date: **Saturday, 8th June 2024**

Time: 4:00PM–5:30PM GMT+8

Format: Webinar – Zoom meeting

CME/CPD: 1 Point (Cat. B)

## **Programme:**

<b>Time</b>	<b>Speaker</b>	<b>Topic</b>
<b>1600-1605</b>	Moderator	Introduction on webinar, guest speakers and the HKCOS Young Fellows Committee
<b>1605-1620</b>	Medical Professional Protection Scheme HK	Introduction to MPPS and what we offer
<b>1620-1635</b>	Medical Protection Hong Kong	Medical Protection Hong Kong – Plans and Services
<b>1635-1645</b>		Q&A
<b>1645-1700</b>	<b>Ms. Sharon Wong</b> (KEC Patient Relations Officer)	Logistics and flow of handling complaints or legal proceedings related to doctor's professional conduct or performance
<b>1700-1715</b>	<b>Dr. Cheng Chi Man</b> (HKMA President)	How Medical Council Processes a Complaint: From Beginning to the End
<b>1715-1725</b>		Q&A
<b>1725-1730</b>	Moderator	Closing